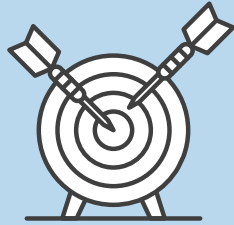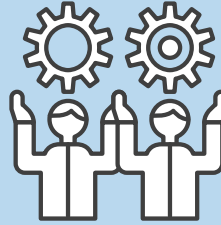**Brief Summary:**
Eclipsys has been providing City of Ottawa various services including database traffic encryption, maximize their investments in Real Application Testing, etc.

Customer Objectives:
- Maximizing investment in Real Application Testing
- Learn how to best use RMAN with Commvault
- Review overall operational processes

Solutions:
- Assist moving to encrypted connections
- Assist with developing a patch management system for Oracle
- Provide leadership on how to maximize your investment in Real Application Testing
- Provide analysis on how to best use RMAN with Commvault

Outcomes:
- Successful implementation of traffic encryption •
- Provided solutions on a patch management system
- Provided a step-by-step instruction on how to utilize Oracle Real Application Testing and how to integrate RMAN with Commvault

Length of Engagement:
- 12 months

Industry:
- Public Sector; Municipal

Products:
- Oracle Database

Services Purchased:
- Eclipsys Bank of Hours