

# Canada

## CLIENT

Canadian Crown Corporation

## INDUSTRY

Public Sector

## TECHNOLOGIES USED

Oracle Database Appliance, Real Application Clusters

## BUSINESS NEED

New requirement for a financial software platform which would run on an Oracle Database.

## SOLUTION

Eclipsys presented Oracle Database Appliance (ODA) business case and quantified the manageability benefits and time to value for their new program.

## RESULT

Eclipsys loaner program allowed customer to pre-test and be 100% confident in their purchase. Customer has seen tremendous value in the ODA systems and continue to expand the environment.

## CANADIAN GOVERNMENT DEPARTMENT IS ABLE TO TEST ORACLE DATABASE APPLIANCE FOR MAXIMUM AVAILABILITY THROUGH THE ECLIPSYS LOANER PROGRAM

*This customer had a new requirement for a financial software platform which would run on an Oracle Database. They were considering several solutions in the market including generic X86 servers and traditional SAN technology.*

### AVAILABILITY CHALLENGE

To ensure maximum availability and efficiency for this new platform this customer reviewed with Eclipsys Solutions an alternative solution.

### SOLUTION

Eclipsys presented Oracle Database Appliance (ODA) business case and quantified the manageability benefits and time to value for their new program.

To assist with the evaluation Eclipsys provided a loaner unit and conducted a series of workshops to walk through the functionality and best practices for the ODA.

Eclipsys provided installation services and expertise Database services, and ongoing support.

### RESULTS

Eclipsys divided the project into two phases for this customer:

#### *Phase 1:*

We performed the setup and configuration several Oracle Database Appliances (ODAs) at numerous locations.

#### *Phase 2:*

We provided architecture services and installation services for their stringent Disaster Recovery requirements. These activities included:

- Configured and enabled disaster recovery (DR) for the database and application

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- Tested several DR scenarios to validate a successful switchover and switchback of the database and application
- Provided patching services to bring the OS, VMs, storage and ODA software up to date
- Provided ongoing support services

Once completed this customer was very pleased with the results of the project. They have seen tremendous value in the ODA systems and will continue to expand the environment.

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## ABOUT ECLIPSYS

Since 2009 we have worked with private and public sector clients to successfully address their most complex business challenges through highly innovative, flexible and customizable solutions and services that integrate business processes and information technology.

Eclipsys is an Oracle Platinum Partner, globally recognized as one of the highest levels of distinction within the Oracle Partner Network, and has one of the largest Oracle exclusive practices in Canada.

*"We deliver award winning custom IT solutions and specialized services to Canadian Enterprises. Our success comes from enabling our customers to achieve maximum business value from their investment in Oracle technologies."*



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