**CLIENT**
Carleton University

**INDUSTRY**
Education

**TECHNOLOGIES USED**
Oracle IAM, Oracle Database,
Oracle Servers

**BUSINESS NEED**
Carleton University wanted to create an online destination for university staff and students to manage the password used to access Carleton's IT applications and services.

**SOLUTION**
Client wanted a single source for identity and account management that scales to all applications across the enterprise, for both institutional and departmental applications. Eclipsys was chosen as the strategic partner to provide Oracle IAM as the technology and the "MyCarletonOne" project was born.

**RESULT**
Carleton can now disable access more efficiently and in a more timely manner and has gone from 'weeks of effort' to enable enterprise authentication for new services, down to 'a few hours of effort'.

## MYCARLETONONE PROJECT SOLVES SECURITY AND INTEGRATION ISSUES FOR UNIVERSITY WHILE ACHIEVING 97% DATA QUALITY

*Carleton University had a strategy to augment their current authentication and access control by selecting a technology and a strategic partner to assist with establishing a strong technology team, establishing the necessary processes and policies, translating the high-level architecture to a functional design, and establishing program management focused on governance, procurement and defining longer term projects.*

*The vision was to provide a single source for identity and account management that scales to all applications across the enterprise, for both institutional and departmental applications.*

### SECURITY CHALLENGE
Carleton University wanted to create an online destination for university staff and students to manage the password used to access Carleton's IT applications and services.

### SOLUTION
The Eclipsys team consisted of a Project Manager; Technical Architect; IDM and DS Engineers; and a QA Tester. We delivered full life-cycle account management of five key applications.

### RESULTS
MyCarletonOne is an Identity and Access Management project that simplifies and secures the way students, faculty, staff and alumni log on to Carleton IT applications and services. This was a phased-in, multi year initiative which delivered a better experience for users of Carleton IT systems. The project phases:

*Phase 1: Staff*
Nearly 1200 full time continuing staff members had been provisioned with a MyCarletonOne account and over 90% had set up their accounts. When asked for feedback, 79% of the respondents found setting up their account easy or very easy to accomplish.

*Phase 2: Faculty*
MyCarletonOne was rolled out by faculty.  Each faculty member was invited to set up their account in order to take advantage of the synchronized password. When surveyed, 90% of respondents found setting up their accounts easy or very easy to accomplish.

*"Carleton University used Oracle Identify and Access Management as the Enterprise platform for user access and provisioning to all mission critical applications. The MyCarletonOne project was a major undertaking and a very successful deployment across Staff, Student and Faculty cohorts. Eclipsys Solutions was the Systems Integrator that led this project and worked collaboratively with Carleton University Staff over a two year period to plan, test, and deploy the IAM system. As an Oracle Platinum partner Eclipsys Solutions provided significant value in terms of the IAM product functionality as well as the project management and technical skills."*

- Denis Levesque, Chief Information Officer

## ABOUT ECLIPSYS
Since 2009 we have worked with private and public sector clients to successfully address their most complex business challenges through highly innovative, flexible and customizable solutions and services that integrate business processes and information technology.

Eclipsys is an Oracle Platinum Partner, globally recognized as one of the highest levels of distinction within the Oracle Partner Network, and has one of the largest Oracle exclusive practices in Canada.

*"We deliver award winning custom IT solutions and specialized services to Canadian Enterprises. Our success comes from enabling our customers to achieve maximum business value from their investment in Oracle technologies."*

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